

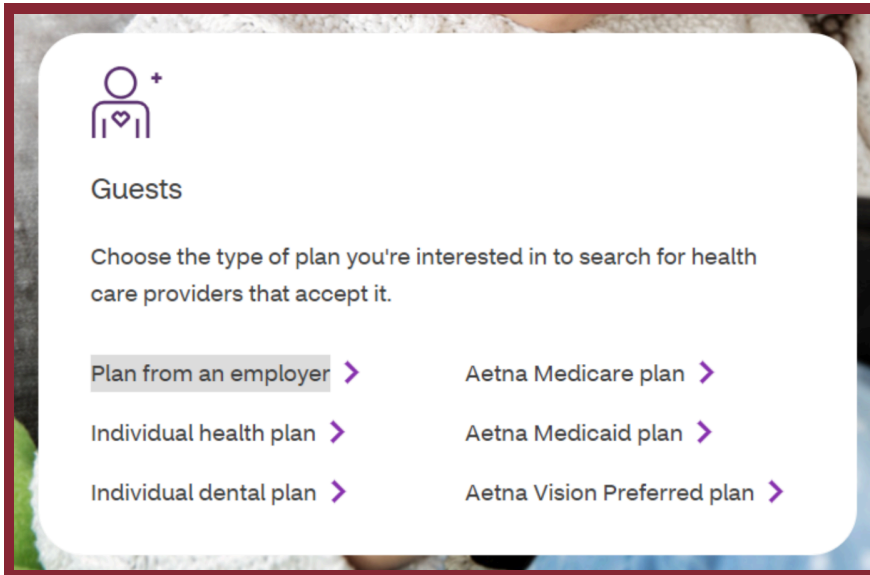
Medical Provider and Primary Care ID Finder



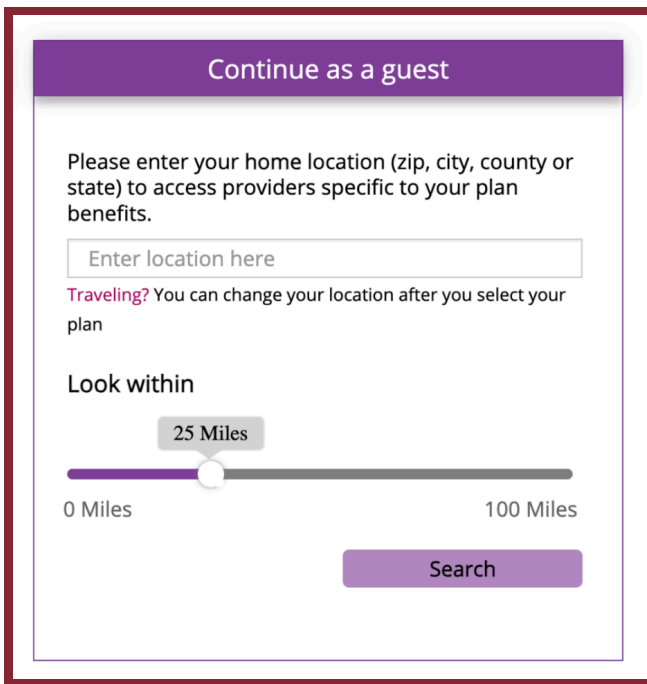
How to Find a Provider:

Aetna:

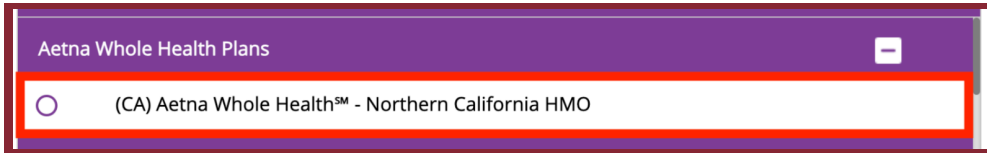
- Visit: <https://www.aetna.com/individuals-families/find-a-doctor.html>
- Under Guests, select Plan from an employer



- Under Continue as Guest, enter in your zip code and preferred radius and select Search

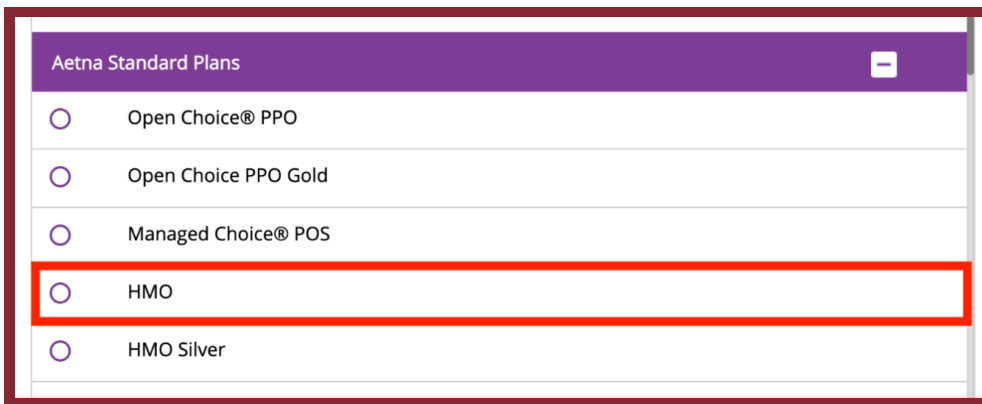
A screenshot of the 'Continue as a guest' form on the Aetna website. The form has a purple header with the text 'Continue as a guest'. Below the header, a message says: 'Please enter your home location (zip, city, county or state) to access providers specific to your plan benefits.' There is a text input field with the placeholder 'Enter location here'. Below the field, a note in pink text says: 'Traveling? You can change your location after you select your plan'. The next section is titled 'Look within' and features a horizontal slider. The slider has a white handle positioned at '25 Miles'. The scale ranges from '0 Miles' to '100 Miles'. At the bottom right of the form is a purple button labeled 'Search'.

- From here Select the Plan you are interested in reviewing if your provider is within the network, the plans available through SCU include:
 - Under Aetna Whole Health Plans:
 - (CA) Aetna Whole HealthSM - Northern California HMO (replacement of the Blue Shield Trio HMO)



A screenshot of a web interface showing a purple header bar with the text "Aetna Whole Health Plans" and a minus icon. Below the header is a list of plans. The first plan, "(CA) Aetna Whole HealthSM - Northern California HMO", is highlighted with a red rectangular border. To the left of the plan name is a radio button.

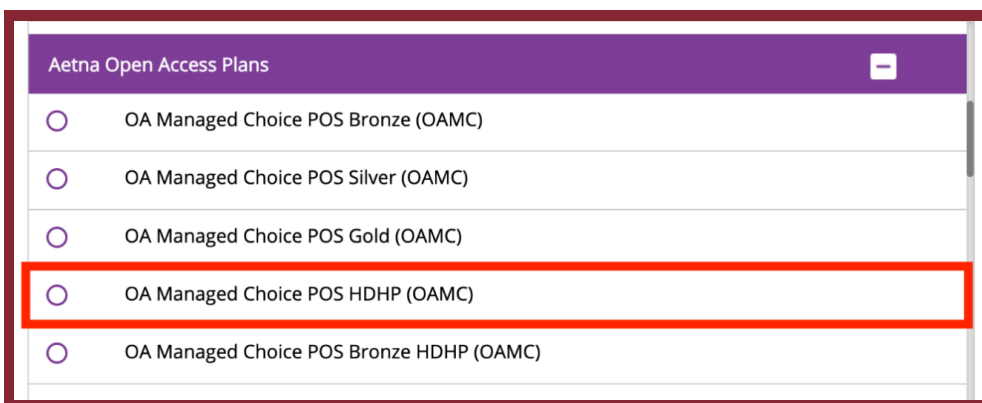
- Under Aetna Standard Plans:
 - HMO (replacement of the Blue Shield Access+ HMO)



A screenshot of a web interface showing a purple header bar with the text "Aetna Standard Plans" and a minus icon. Below the header is a list of plans. The plan "HMO" is highlighted with a red rectangular border. To the left of the plan name is a radio button. Other plans listed include "Open Choice® PPO", "Open Choice PPO Gold", "Managed Choice® POS", and "HMO Silver".

- Under Aetna Open Access Plans:
 - OA Managed Choice POS HDHP (OAMC) (replacement of the Blue Shield PPO Savings)*

*SCU will be calling this Aetna OAMC PPO HDHP



A screenshot of a web interface showing a purple header bar with the text "Aetna Open Access Plans" and a minus icon. Below the header is a list of plans. The plan "OA Managed Choice POS HDHP (OAMC)" is highlighted with a red rectangular border. To the left of the plan name is a radio button. Other plans listed include "OA Managed Choice POS Bronze (OAMC)", "OA Managed Choice POS Silver (OAMC)", "OA Managed Choice POS Gold (OAMC)", and "OA Managed Choice POS Bronze HDHP (OAMC)".

- For the Aetna EPO plan: Under Aetna Open Access Plans
 - OA Elect Choice EPO (Open Access)

Aetna Open Access Plans

☐ Aetna Choice® POS II (Open Access)

☐ Aetna Health Network OnlySM (Open Access)

☐ Aetna Health Network OptionSM (Open Access)

☐ Aetna SelectSM (Open Access)

☐ Elect Choice® EPO (Open Access)

☐ Managed Choice® POS (Open Access)

☐ North Carolina State Health Plan - Effective 2025

- Once you have selected the plan above, click Continue. You will be able to search for any of the following provider types:

Find what you need by category

Medical Doctors & Specialists
 Primary care physicians (PCPs), pediatricians, cardiologists, OB/GYNs, others

Hospitals & Facilities
 Hospitals, physical therapy centers, nursing facilities, dialysis centers, others

Urgent Care
 A type of facility focused on the delivery of urgent care outside of an emergency room

Walk-In Clinics
 A facility that accepts patients on a walk-in basis and with no appointment required

Pharmacy
 Search for pharmacies by name or location

Mental Health
 Counseling, EAP, mental health facilities, substance abuse treatment, psychiatrists, others

Dental Care
 Dentists, orthodontists, periodontists, oral surgeons, endodontists, others

Vision
 Routine eye exams, glasses, contact lenses

Labs & Testing
 Bloodwork, lab tests, diagnostic testing centers, sleep centers, imaging centers, others

Alternative Medicine
 Chiropractors, acupuncturists, massage therapists, dietitians, others

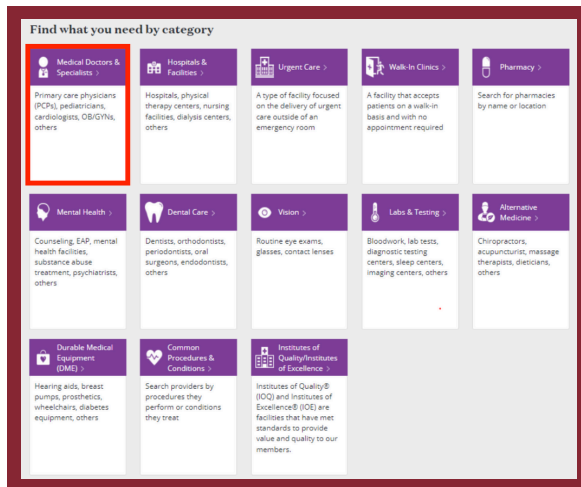
Durable Medical Equipment (DME)
 Hearing aids, breast pumps, prosthetics, wheelchairs, diabetes equipment, others

Common Procedures & Conditions
 Search providers by procedures they perform or conditions they treat

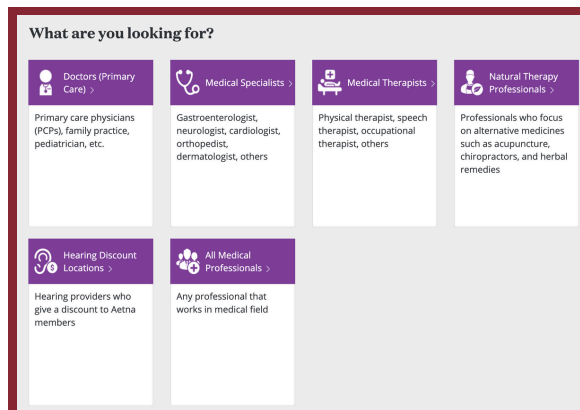
Institutes of Quality/Institutes of Excellence
 Institutes of Quality® (IOQ) and Institutes of Excellence® (IOE) are facilities that have met standards to provide value and quality to our members.

Finding your Primary Care Provider and Primary Care Provider ID:

- To find your Primary Care Provider and Primary Care Provider ID, select “Medical Doctors & Specialists” from the page in the previous step




- Select the type of medical specialists you are looking for from the options:



- Select the specific type of medical specialists you are looking for from the options:

What are you looking for?



Doctors (Primary Care)
Primary care physician (PCPs), family practice, pediatrician, others

[All Primary Care Physicians »](#)
A doctor who provides both the first contact for a person with an undiagnosed health concern as well as continuing care of varied medical conditions.

[Adolescent Medicine Physician »](#)
A physician who provides care to children as they develop from a child to an adult.


[Family Practice Physician »](#)
A physician who is educated and trained in family practice.


[General Practice Physician »](#)
A medical doctor who treats acute and chronic illnesses and provides preventive care and health education to patients.


- From the list of Provider information, you will see the Primary Care Provider and Primary Care Provider ID
 - **Note: the six digit Primary Care ID will need to be entered in Workday**

Korthamar, Barbara L., MD »

1.2 miles

 In Network

 1280 SCOTT BLVD STE A
SANTA CLARA, CA 95050

 (408) 248-2035

Specialties: Pediatrics

Accepts your insurance through :

SCCIPA

Primary Care ID: 57658

Specialties: Pediatrics

☐ Add to compare

[Report Incorrect Information »](#)

Aetna Whole HealthSM
Northern California

4 stars 4 ratings(s) »

[More Information >](#)
[See Accepted Plans](#)

- In addition to the above Mental Health provider search, Aetna offers [these resources](#) for Mental Health Support as well as access to Talkspace, flyers included.

Exclusive benefits for Aetna members:

- Visit: <https://www.aetna.com/individuals-families/health-insurance-through-work/extra-member-benefits.html>