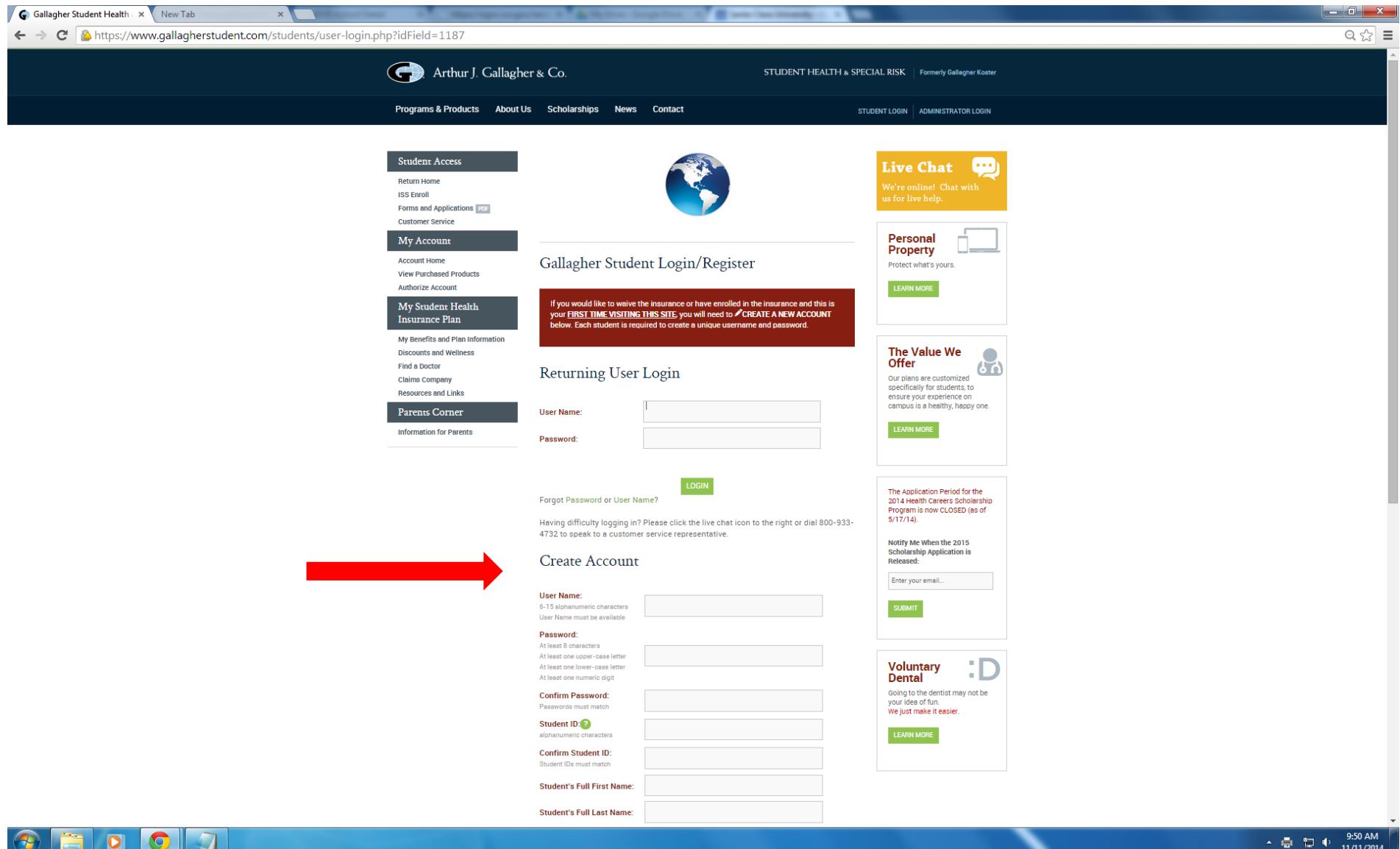


Santa Clara University J-1 Insurance Enrollment Help Manual

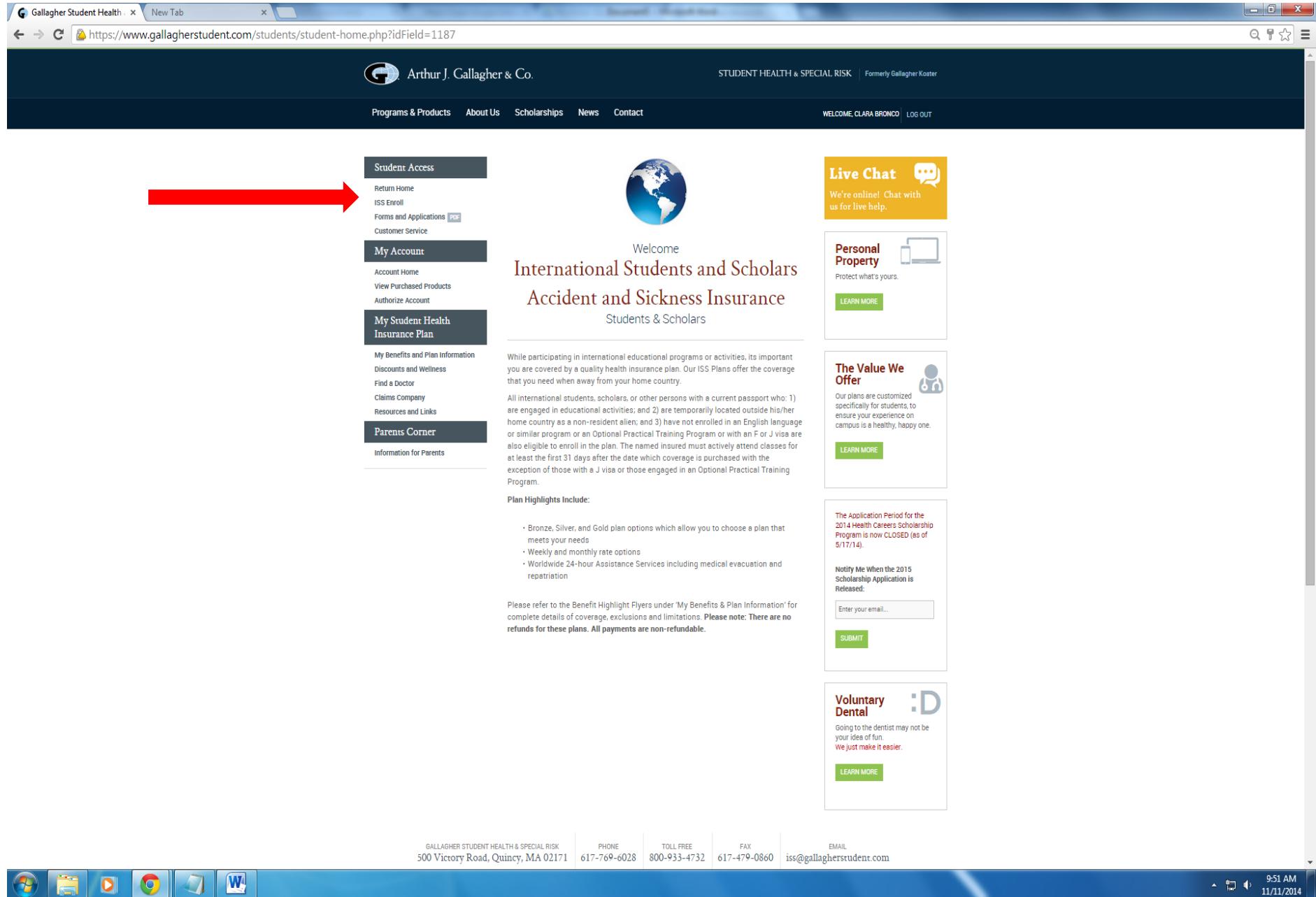
Questions? Contact: Andrea Muilenburg (amuilenburg@scu.edu) or Sarah Bonnel (sbonnel@scu.edu)

On the main page, you will be prompted to create a login.



The screenshot shows the Gallagher Student Health website at <https://www.gallagherstudent.com/students/user-login.php?idField=1187>. The page features a navigation bar with links for Programs & Products, About Us, Scholarships, News, Contact, STUDENT LOGIN, and ADMINISTRATOR LOGIN. On the left, there are three main menu sections: Student Access (Return Home, ISS Enroll, Forms and Applications PDF, Customer Service), My Account (Account Home, View Purchased Products, Authorize Account), and My Student Health Insurance Plan (My Benefits and Plan Information, Discounts and Wellness, Find a Doctor, Claims Company, Resources and Links). On the right, there are promotional boxes for Live Chat (We're online! Chat with us for live help.), Personal Property (Protect what's yours. LEARN MORE), The Value We Offer (Our plans are customized specifically for students, to ensure your experience on campus is a healthy, happy one. LEARN MORE), and Voluntary Dental (Going to the dentist may not be your idea of fun. We just make it easier. LEARN MORE). The central part of the page is titled 'Gallagher Student Login/Register' and contains sections for 'Returning User Login' (User Name and Password fields, LOGIN button, Forgot Password or User Name? link) and 'Create Account' (User Name, Password, Confirm Password, Student ID, Confirm Student ID, Student's Full First Name, Student's Full Last Name fields). A red arrow points to the 'CREATE A NEW ACCOUNT' link in the 'Returning User Login' section.

Once you have created a login, you will need to enroll in your insurance plan. Select ISS Enroll from the left hand menu:



The screenshot shows a computer browser window for 'Gallagher Student Health' at the URL <https://www.gallagherstudent.com/students/student-home.php?idField=1187>. The page is titled 'International Students and Scholars Accident and Sickness Insurance Students & Scholars'. A red arrow points to the 'ISS Enroll' link in the 'Student Access' menu on the left side of the page. The 'Student Access' menu also includes 'Return Home', 'Forms and Applications (PDF)', 'Customer Service', 'My Account' (which is currently selected), 'My Student Health Insurance Plan', and 'Parents Corner'. The 'My Account' section contains links for 'Account Home', 'View Purchased Products', 'Authorize Account', and 'Information for Parents'. The main content area features a globe icon and the text 'Welcome International Students and Scholars Accident and Sickness Insurance Students & Scholars'. It also includes sections for 'Plan Highlights Include', 'The Value We Offer', 'The Application Period', 'Notify Me', and 'Voluntary Dental'. The bottom of the page provides contact information: GALLAGHER STUDENT HEALTH & SPECIAL RISK, 500 Victory Road, Quincy, MA 02171, PHONE 617-769-6028, TOLL FREE 800-933-4732, FAX 617-479-0860, EMAIL iss@gallagherstudent.com. The status bar at the bottom right shows the date and time: 9:51 AM 11/11/2014.

Input the required personal information.

Gallagher Student Health x New Tab https://www.gallagherstudent.com/students/iss-form.php?idField=1187&KosterWebSID=8r5jrskq5cjh4im9u81q3vhgs6

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Programs & Products About Us Scholarships News Contact WELCOME CLARA BRONCO LOG OUT

Student Access

Return Home
ISS Enroll
Forms and Applications PDF
Customer Service

My Account

Account Home
View Purchased Products
Authorize Account

My Student Health Insurance Plan

My Benefits and Plan Information
Discounts and Wellness
Find a Doctor
Claims Company
Resources and Links

Parents' Corner

Information for Parents

ISS Accident and Sickness Insurance Plan Enrollment

Fill Out Form Confirm Answers Payment

Primary Information

Student ID#* 280280

DOB* Month Day Year

First Name* Clara

Middle Initial

Last Name* Bronco

Gender*

Email Address* sbonnel@scu.edu

Phone Number

Home Country Address

Address*

City*

Home Country*

Passport Country*

Visa Type*

Visa Type Other

Host Institution Information

Country of Destination* United States

Live Chat

We're online! Chat with us for live help.

Personal Property

Protect what's yours.

Learn More

The Value We Offer

Our plans are customized specifically for students, to ensure your experience on campus is a healthy, happy one.

Learn More

The Application Period for the 2014 Health Careers Scholarship Program is now CLOSED (as of 5/17/14).

Notify Me When the 2015 Scholarship Application is Released:

Enter your email...
SUBMIT

Voluntary Dental

Going to the dentist may not be your idea of fun. We just make it easier.

Learn More

9:51 AM 11/11/2014

NOTE: The Host Institution Information will be Santa Clara University 500 El Camino Real, Santa Clara, CA 95053



Gallagher Student Health | New Tab | https://www.gallagherstudent.com/students/iss-form.php?idField=1187&KosterWebSID=8r5jrskq5cjh4im9u81q3vhgs6

Home Country Address

Phone Number:

Scholarship Application is Released:
Enter your email...

Address*:

City*:

Home Country*:

Passport Country*:

Visa Type*:

Visa Type Other:

Host Institution Information

Country of Destination*: You must be traveling to the United States to be eligible for this plan.

Name of School*:

United States Address*:

City*:

State*:

Zip*:

Plan Information

Requested Effective Date of Insurance*: Month Day Year

Requested Duration of Coverage in weeks OR months*:
Minimum of two weeks or one month

OR

Coverage End Date:
Select Plan*

Student Rates

STUDENT AGE	BRONZE PLAN		SILVER PLAN		GOLD PLAN	
	Monthly	Weekly	Monthly	Weekly	Monthly	Weekly
24 and under	\$54.09	\$12.47	\$77.85	\$17.97	\$88.68	\$20.47
25-30	\$82.58	\$19.06	\$109.27	\$25.22	\$123.85	\$28.58
31-40	\$201.69	\$46.54	\$185.85	\$42.90	\$211.18	\$48.74
41+	\$322.44	\$74.40	\$397.02	\$91.62	\$451.94	\$104.15

Select Bronze Plan Select Silver Plan Select Gold Plan

9:52 AM 11/11/2014

VERY IMPORTANT: Your plan effective dates **MUST** cover all the days that you plan to be in the U.S. (you can bases these on your arrival and departure dates from your flight information).

VERY IMPORTANT: You **MUST** select the **SILVER** plan. No other plan will be accepted by SCU. Additionally, no refunds are given, so if you accidentally enroll in the wrong plan, you will be required to re-enroll in the silver plan at possible additional cost.

NOTE: the Beneficiary Information should be for a family member who would be the Beneficiary of any life insurance benefits.

Gallagher Student Health x New Tab x https://www.gallagherstudent.com/students/iss-form.php?idField=1187&KosterWebSID=8r5jrskq5cjh4im9u81q3vhgs

Plan Information

Requested Effective Date of Insurance*

Requested Duration of Coverage in weeks OR months* Minimum of two weeks or one month

OR

Coverage End Date:

Select Plan*

Student Rates

STUDENT AGE	BRONZE PLAN		SILVER PLAN		GOLD PLAN	
	Monthly	Weekly	Monthly	Weekly	Monthly	Weekly
24 and under	\$54.09	\$12.47	\$77.85	\$17.97	\$88.68	\$20.47
25-30	\$82.53	\$19.06	\$109.27	\$25.22	\$123.85	\$28.58
31-40	\$201.69	\$46.54	\$185.85	\$42.90	\$211.18	\$48.74
			\$97.02	\$21.62		

[View Product Brochures](#)

Select Bronze Plan Select Silver Plan Select Gold Plan

Dependent Rates

	BRONZE PLAN		SILVER PLAN		GOLD PLAN	
	Monthly	Weekly	Monthly	Weekly	Monthly	Weekly
Spouse	\$370.34	\$85.46	\$407.33	\$93.99	\$407.33	\$93.99
Each Child	\$241.51	\$55.74	\$265.75	\$61.34	\$265.75	\$61.33

Beneficiary Information

Beneficiary's First Name*

Beneficiary's Last Name*

Relationship with Beneficiary*

Beneficiary Telephone*

Once you complete the Personal Information, you will have a chance to review everything.

Gallagher Student Health x New Tab https://www.gallagherstudent.com/students/iss-form-verify.php?idField=1187&KosterWebSID=8r5jrskq5cjh4im9u81q3vhgs6

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Programs & Products About Us Scholarships News Contact WELCOME, CLARA BRONCO LOG OUT

Student Access
Return Home
ISS Enroll
Forms and Applications 
Customer Service

My Account
Account Home
View Purchased Products
Authorize Account

My Student Health Insurance Plan
My Benefits and Plan Information
Discounts and Wellness
Find a Doctor
Claims Company
Resources and Links

Parents Corner
Information for Parents

 ISS Enrollment Form

Fill Out Form Confirm Answers Payment

ISS Accident and Sickness Insurance Plan Enrollment

PRIMARY INFORMATION

Student ID	280280
DOB	1985-05-13
First Name	Clara
Last Name	Bronco
Middle Initial	
Gender	F
Email Address	obonnel@edu.edu
Phone Number	

Address 1 Maried Lane
City Home
Country Sweden
Passport Country Sweden
Visa Type J1
Visa Type (Other)

Country of Destination United States
Host School Santa Clara University
U.S. Address 500 El Camino Real
City Santa Clara
State CA
Zip 95053

Coverage Type Student Only
Plan Type Silver
Coverage Start Date 12/12/2014
Coverage End Date 03/26/2015
Coverage Length 15 weeks

Beneficiary First Name Gerah
Beneficiary Last Name Bonnel
Beneficiary Relationship eef
Beneficiary Phone Number 4085517090

Live Chat 
We're online! Chat with us for live help.

Personal Property 
Protect what's yours.

LEARN MORE

The Value We Offer 
Our plans are customized specifically for students, to ensure your experience on campus is a healthy, happy one.

LEARN MORE

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Notify Me When the 2015 Scholarship Application is Released:
Enter your email... **SUBMIT**

Voluntary Dental 
Going to the dentist may not be your idea of fun. We just make it easier.

LEARN MORE

Thank you. Your Enrollment Information has been received and you are ready to continue to the Payment Information section.

CONTINUE

GO BACK

9:54 AM 11/11/2014

Upon review, you will be asked to provide payment for your insurance coverage. You may pay via credit card.

G Gallagher Student Health x New Tab https://www.gallagherstudent.com/students/paymentinfo.php?billType=ISSEnrollment&idField=1187&KosterWebSID=8r5jrsq5cjh4im9u81q3vhgs6

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Student Access

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ISS Enroll
Forms and Applications [PDF](#)
Customer Service

My Account

Account Home
View Purchased Products
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My Student Health Insurance Plan

My Benefits and Plan Information
Discounts and Wellness
Find a Doctor
Claims Company
Resources and Links

Parents Corner

Information for Parents

Payment Information

Fill Out Form Confirm Answers Payment

COVERAGE TYPE--> ISS Enrollment Silver Plan - International Students and Scholars Accident and Sickness Insurance **TOTAL PRICE** \$378.30

COST BREAKDOWN
ISS Enrollment Silver Plan (Primary Age: 28) \$25.22
x 15 weeks
\$378.30

Pay using Credit Card
Please note, there is a \$10.00 processing fee included for all credit card transactions. All processing fees are [non-refundable](#).
By checking this box, I am indicating that I agree to the [One-Time Payment Terms and Conditions](#).
VISA  \$378.30
+ \$10.00
PAY \$388.30 BY CREDIT CARD
\$388.30

Pay using Check
Please note, there is a \$3.00 processing fee included for all e-check transactions. All processing fees are [non-refundable](#).
\$378.30
+ \$3.00
PAY \$381.30 BY CHECK
\$381.30

*International checks are NOT accepted.
** All transactions are processed in US Dollars.

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Enter your email...
[SUBMIT](#)

Voluntary Dental 
Going to the dentist may not be your idea of fun.
We just make it easier.
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Once you have completed enrollment and payment, you will see a confirmation screen. Within 24 hours of submission you will receive a confirmation email, which includes login information and instructions on how to access your proof of insurance (this can also be accessed under "My Account" from the left hand menu after you've logged in).