

Santa Clara University J-1 Insurance Enrollment Help Manual

Questions? Contact: Andrea Muilenburg (amuilenburg@scu.edu) or Sarah Bonnel (sbonnel@scu.edu)

On the main page, you will be prompted to create a login.

The screenshot shows the Gallagher Student Health website. The browser address bar displays <https://www.gallagherstudent.com/students/user-login.php?idField=1187>. The website header includes the Arthur J. Gallagher & Co. logo and navigation links for Programs & Products, About Us, Scholarships, News, Contact, Student Login, and Administrator Login. The main content area is titled "Gallagher Student Login/Register" and features a globe icon. A red banner message states: "If you would like to waive the insurance or have enrolled in the insurance and this is your FIRST TIME VISITING THIS SITE, you will need to CREATE A NEW ACCOUNT below. Each student is required to create a unique username and password." Below this, there are sections for "Returning User Login" and "Create Account". The "Returning User Login" section has fields for "User Name:" and "Password:" with a "LOGIN" button. The "Create Account" section has fields for "User Name:", "Password:", "Confirm Password:", "Student ID:", "Confirm Student ID:", "Student's Full First Name:", and "Student's Full Last Name:". A red arrow points to the "Create Account" section. The right sidebar contains several promotional boxes: "Live Chat", "Personal Property", "The Value We Offer", and "Voluntary Dental". The footer shows the Windows taskbar with the time 9:50 AM on 11/11/2014.

Student Access

- Return Home
- ISS Enroll
- Forms and Applications PDF
- Customer Service

My Account

- Account Home
- View Purchased Products
- Authorize Account

My Student Health Insurance Plan

- My Benefits and Plan Information
- Discounts and Wellness
- Find a Doctor
- Claims Company
- Resources and Links

Parents Corner

- Information for Parents

Gallagher Student Login/Register

If you would like to waive the insurance or have enrolled in the insurance and this is your **FIRST TIME VISITING THIS SITE**, you will need to **CREATE A NEW ACCOUNT** below. Each student is required to create a unique username and password.

Returning User Login

User Name:

Password:

[LOGIN](#)

Forgot Password or User Name?

Having difficulty logging in? Please click the live chat icon to the right or dial 800-933-4732 to speak to a customer service representative.

Create Account

User Name:
6-15 alphanumeric characters
User Name must be available

Password:
At least 8 characters
At least one upper-case letter
At least one lower-case letter
At least one numeric digit

Confirm Password:
Passwords must match

Student ID:
alphanumeric characters

Confirm Student ID:
Student IDs must match

Student's Full First Name:

Student's Full Last Name:

Live Chat

We're online! Chat with us for live help.

Personal Property

Protect what's yours.

[LEARN MORE](#)

The Value We Offer

Our plans are customized specifically for students, to ensure your experience on campus is a healthy, happy one.

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The Application Period for the 2014 Health Careers Scholarship Program is now CLOSED (as of 5/17/14).

Notify Me When the 2015 Scholarship Application is Released:

[SUBMIT](#)

Voluntary Dental

Going to the dentist may not be your idea of fun. We just make it easier.

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Once you have created a login, you will need to enroll in your insurance plan. Select ISS Enroll from the left hand menu:

The screenshot shows a web browser window with the URL <https://www.gallagherstudent.com/students/student-home.php?idField=1187>. The website header includes the Gallagher Student Health logo and navigation links: Programs & Products, About Us, Scholarships, News, Contact, WELCOME, CLARA BRONCO, and LOG OUT. A red arrow points to the 'ISS Enroll' link in the left-hand menu under the 'Student Access' section. The main content area is titled 'Welcome International Students and Scholars Accident and Sickness Insurance Students & Scholars'. It includes a globe icon and text explaining the insurance plan. The left-hand menu is structured as follows:

- Student Access**
 - Return Home
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- My Account**
 - Account Home
 - View Purchased Products
 - Authorize Account
- My Student Health Insurance Plan**
 - My Benefits and Plan Information
 - Discounts and Wellness
 - Find a Doctor
 - Claims Company
 - Resources and Links
- Parents Corner**
 - Information for Parents

The main content area includes a 'Live Chat' button, a 'Personal Property' section, 'The Value We Offer' section, and a 'Voluntary Dental' section. The footer contains contact information for Gallagher Student Health & Special Risk, including phone, toll-free, fax, and email numbers, and the address: 500 Victory Road, Quincy, MA 02171.

Input the required personal information.

Gallagher Student Health | x New Tab x

https://www.gallagherstudent.com/students/iss-form.php?idField=1187&KosterWebSID=8r5jrsq5qj4im9u81q3vhgs6

Arthur J. Gallagher & Co. STUDENT HEALTH & SPECIAL RISK Formerly Gallagher Koster

Programs & Products About Us Scholarships News Contact WELCOME, CLARA BRONCO LOG OUT

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ISS Accident and Sickness Insurance Plan Enrollment

Fill Out Form Confirm Answers Payment

Primary Information

Student ID#*	280280
DOB*	Month Day Year
First Name*	Clara
Middle Initial	
Last Name*	Bronco
Gender*	
Email Address*	sbronnel@scu.edu
Phone Number	
Home Country Address	
Address*	
City*	
Home Country*	
Passport Country*	
Visa Type*	
Visa Type Other	
Host Institution Information	
Country of Destination*	United States

You must be traveling to the United States to be eligible for this plan.

Live Chat

We're online! Chat with us for live help.

Personal Property

Protect what's yours.

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Enter your email...

SUBMIT

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9:51 AM 11/11/2014

NOTE: The Host Institution Information will be **Santa Clara University 500 El Camino Real, Santa Clara, CA 95053**

Gallagher Student Health x New Tab x
https://www.gallagherstudent.com/students/iss-form.php?idField=1187&KosterWebSID=8r5jrskq5cjh4im9u81q3vhgs6

Phone Number

Home Country Address

Address*

City*

Home Country*

Passport Country*

Visa Type*

Visa Type Other

Host Institution Information

Country of Destination*
You must be traveling to the United States to be eligible for this plan

Name of School*

United States Address*

City*

State*

Zip*

Plan Information

Requested Effective Date of Insurance*

Requested Duration of Coverage in weeks OR months*

Minimum of two weeks or one month

OR

Coverage End Date:

Select Plan*

Student Rates

STUDENT AGE	BRONZE PLAN		SILVER PLAN		GOLD PLAN	
	Monthly	Weekly	Monthly	Weekly	Monthly	Weekly
24 and under	\$54.09	\$12.47	\$77.85	\$17.97	\$88.68	\$20.47
25-30	\$82.53	\$19.06	\$109.27	\$25.22	\$123.85	\$28.58
31-40	\$201.69	\$46.54	\$185.85	\$42.90	\$211.18	\$48.74
41+	\$322.44	\$74.40	\$397.02	\$91.62	\$451.34	\$104.15

[View Product Brochures](#)

☐ Select Bronze Plan ☐ Select Silver Plan ☐ Select Gold Plan

Scholarship Application is Released:
Enter your email...

Voluntary Dental
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We just make it easier.

VERY IMPORTANT: Your plan effective dates **MUST** cover all the days that you plan to be in the U.S. (you can base these on your arrival and departure dates from your flight information).

VERY IMPORTANT: You **MUST** select the **SILVER** plan. No other plan will be accepted by SCU. Additionally, no refunds are given, so if you accidentally enroll in the wrong plan, you will be required to re-enroll in the silver plan at possible additional cost.

NOTE: the Beneficiary Information should be for a family member who would be the Beneficiary of any life insurance benefits.

Gallagher Student Health | New Tab | x
https://www.gallagherstudent.com/students/iss-form.php?idField=1187&KosterWebSID=8r5jrskq5cj4im9u81q3vhgs6

Plan Information

Requested Effective Date of Insurance* Month Day Year

Requested Duration of Coverage in weeks OR months*
Minimum of two weeks or one month
Select Number of Weeks...
OR
Select Number of Months...

Coverage End Date:

Select Plan*

Student Rates

STUDENT AGE	BRONZE PLAN		SILVER PLAN		GOLD PLAN	
	Monthly	Weekly	Monthly	Weekly	Monthly	Weekly
24 and under	\$54.09	\$12.47	\$77.85	\$17.97	\$88.68	\$20.47
25-30	\$82.53	\$19.06	\$109.27	\$25.22	\$123.85	\$28.58
31-40	\$201.69	\$46.54	\$185.85	\$42.90	\$211.18	\$48.74
			\$97.02	\$91.62		

View Product Brochures

☐ Select Bronze Plan ☐ Select Silver Plan ☐ Select Gold Plan

Dependent Rates

	BRONZE PLAN		SILVER PLAN		GOLD PLAN	
	Monthly	Weekly	Monthly	Weekly	Monthly	Weekly
Spouse	\$370.34	\$85.46	\$407.33	\$93.99	\$407.33	\$93.99
Each Child	\$241.51	\$55.74	\$265.75	\$61.34	\$265.75	\$61.33

Beneficiary Information

Beneficiary's First Name* Sarah

Beneficiary's Last Name* Bonnel

Relationship with Beneficiary*

Beneficiary Telephone* 4085517090

9:52 AM 11/11/2014

Once you complete the Personal Information, you will have a chance to review everything.

Gallagher Student Health x New Tab x

← → ↻ https://www.gallagherstudent.com/students/iss-form-verify.php?idField=1187&KosterWebSID=8r5jrskq5cjh4im9u81q3vhgs6

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Parents Corner

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ISS Enrollment Form

[Fill Out Form](#) [Confirm Answers](#) [Payment](#)


ISS Accident and Sickness Insurance Plan Enrollment

PRIMARY INFORMATION	
Student ID	280280
DOB	1995-05-13
First Name	Clara
Last Name	Bronco
Middle Initial	
Gender	F
Email Address	abronnel@osu.edu
Phone Number	
Address	
Address	1 Married Lane
City	Home
Country	Sweden
Passport Country	Sweden
Visa Type	J1
Visa Type (Other)	
Country of Destination	
Country of Destination	United States
Host School	Santa Clara University
U.S. Address	500 El Camino Real
City	Santa Clara
State	CA
Zip	95053
Coverage Type	
Coverage Type	Student Only
Plan Type	Silver
Coverage Start Date	12/12/2014
Coverage End Date	03/26/2015
Coverage Length	15 weeks
Beneficiary First Name	
Beneficiary First Name	Sarah
Beneficiary Last Name	Bronnel
Beneficiary Relationship	self
Beneficiary Phone Number	4085517090


Thank you. Your Enrollment Information has been received and you are ready to continue to the Payment Information section.

[CONTINUE](#)

[GO BACK](#)


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9:54 AM 11/11/2014

Upon review, you will be asked to provide payment for your insurance coverage. You may pay via credit card.

Gallagher Student Health x New Tab x

https://www.gallagherstudent.com/students/paymentinfo.php?billType=ISSEnrollment&idField=1187&KosterWebSID=8r5jrskq5qjh4im9u81q3vhgs6

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Payment Information

Fill Out Form → Confirm Answers → **Payment**

COVERAGE TYPE**	TOTAL PRICE
ISS Enrollment Silver Plan - International Students and Scholars Accident and Sickness Insurance	\$378.30

COST BREAKDOWN

ISS Enrollment Silver Plan (Primary Age: 28)	\$25.22
	x 15 weeks
	\$378.30

☒ **Pay using Credit Card**

Please note, there is a \$10.00 processing fee included for all credit card transactions. All processing fees are non-refundable.

VISA MASTERCARD DISCOVER

\$378.30
+
\$10.00
PAY \$388.30 BY CREDIT CARD
\$388.30

☐ By checking this box, I am indicating that I agree to the [One-Time Payment Terms and Conditions](#).

☒ **Pay using Check**

Please note, there is a \$3.00 processing fee included for all e-check transactions. All processing fees are non-refundable.

\$378.30
+ \$3.00
PAY \$381.30 BY CHECK
\$381.30

*International checks are NOT accepted.
** All transactions are processed in US Dollars.

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Once you have completed enrollment and payment, you will see a confirmation screen. Within 24 hours of submission you will receive a confirmation email, which includes login information and instructions on how to access your proof of insurance (this can also be accessed under "My Account" from the left hand menu after you've logged in).