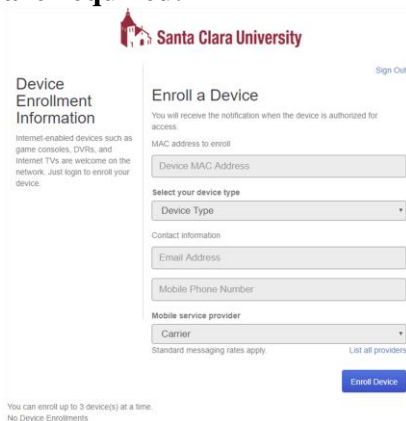## Enrolling a Device

1. Before you begin, make sure your device is logged onto the **SCU-Student** network. Password is **gosantaclara.**
2. Connect your computer to SCU-Student, then navigate to https://dashboard.scu.edu:9443/enroll
3. Enter in your SCU Username and password and agree to the acceptable use policy. Click **Sign In**.
4. **Make sure your device you have chosen to enroll is turned on and connected to the network.**
5. An enrollment form will pop up, like the one below. Fill out the information needed. **MAC address and device type are required.**

6. Fill out an email address and mobile number. Click **Add the entry**.
7. The device status will now appear on the bottom of the selection page.
8. You may only enroll three devices.

Network Jack Activation

Students living in the residence halls will need to open a call ticket to have their room's network jack activated. To do this email techdesk@scu.edu and include: name, phone, campus id, photo of jack, jack number, building, and room number.

Additional Information

Go to **http://www.scu.edu/technology** for more information on WiFi access, setting up email, configuring mobile devices, printing, and more.

COVID Remote Hours

Monday-Friday: 8 a.m. – 5 p.m

Technology Help Desk

Contact us at:
(408) 554-5700
techdesk@scu.edu

Follow us @scu_tech

Santa Clara University

Academic Technology

Enrolling a Game Console or Streaming Media Player for Campus Use

Technology Help Desk

HOW TO FIND YOU DEVICE MAC ADDRESS:

Wii U

1. From the Wii U Menu, select System Settings.
2. Using the Left Stick select the Internet icon and press the A Button.
3. Using the Left Stick select the View MAC Address and wait a moment for the MAC address to be displayed.
4. When you are finished, tap Back.

Nintendo Switch

1. Select "System Settings" from the HOME Menu.
2. Scroll down through the menu and select "Internet"
3. The Nintendo Switch console's MAC address will be listed under "System MAC Address."

Xbox One

1. Go to My Xbox in the Xbox dashboard and select Settings.
2. In the Settings pane, select Network.
3. Select Advanced Settings from the Network Settings tab.
4. At the bottom of this screen, you'll see a heading for Wired MAC and Wireless MAC.

Xbox Series X or Series S

1. Navigate to the Settings page.
2. Select Network.
3. Select Advanced Settings.
4. MAC address will be listed next to Wired MAC on the right hand side of the screen.

Sony PS4

1. Navigate to the Settings icon (located on the far left).
2. Select the System icon under the Settings menu.
3. Select System Information.
4. Scroll down and the MAC Address will be displayed.

Sony PS4 Pro

1. On the XMB, arrow up to the very top until you see the XMB Menus.
2. Scroll over to the right to Settings.
3. Go down to Network.
4. Then down to View Connection Status.
5. From this area, we can get the WiFi and Ethernet MAC Address.

Playstation 5

1. From the Playstation Home screen, select Settings on the top right of the screen.
2. Go to System.
3. Select System Software.
4. Go to Console Information.
5. Here you will find the MAC Address (Wi-Fi).

Oculus

1. Open the Oculus companion app on your phone.
2. Find Settings, then select the drop-down menu for Quest.
3. Choose More Settings, then select About This Headset. You should now see your MAC address listed on your phone.

Echo

1. Download the Amazon Alexa app to your phone or computer and sign in with your Amazon account.
2. Connect to the wireless network transmitted by your Echo device.
3. The wireless MAC address for your Echo can be found at the bottom of the Echo Setup screen in the Alexa app.

Google Home

1. Open the Google Home application
2. Select the three lines on the top left inside the application.
3. Select Devices, and then select your Google Home.
4. Click on Settings, scroll down to information, and your MAC Address should be revealed.

Streaming Media

As these device types differ greatly, you should consult the device's manual in order to determine the MAC address.

Roku – Settings > About

Amazon Fire Stick: From the home screen, scroll to Settings > System -> About > Network

Apple TV – Main menu > Settings > Wireless ID